



WA FREIGHT GROUP



Company Profile



Company Mission Statement

At WA Freight Group our **VISION** is to be our **CUSTOMERS** preferred supplier of **QUALITY** transport and distribution services.

Our approach is fundamental to the success of our business. It is the responsibility of each employee to acknowledge our mission and implement it in the area of organisation for which they are employed

Our Services

- Interstate Transport
- Intrastate Transport
- Break Bulk
- Fleet Hire
- Overnight Parcel
- Couriers & Taxi Trucks
- Special Projects
- Hot Shots

Our Story

WA Freight Group was originally founded in 1991 as WA Freightlines Pty Ltd, a family owned and operated business. On 5th January 2004 WA Freightlines, Jetstyle Express and Jolly's Transport merged to become WA Freight Group, designing a logistics network giving us greater capacity to service our customers Nationally.

In May 2008 WA Freight Group was acquired by the Silk Logistics Group with four other leading family owned businesses in the Transport and Logistics Market. These consist of Bunker Freightlines, Kagan Logistics, Doolans Heavy Haulage and Hoffmann Transport.



Our Depots

Head Office 841 Abernethy Road Forrestfield WA

Our head office site controls the administration functions of our business. Our custom built IT system allows live data interaction between all of our branches.

Melbourne 290 Boundary Road Derrimut VIC

Sydney 13 Rowood Road Prospect NSW

Brisbane 2025 Ipswich Road Rocklea QLD

Adelaide 31 Kapara Rd Gillman SA



Trading Hours

Our office hours are 7am – 5pm Monday to Friday in each depot.

After Hours phone numbers are available.

Ph - 1300 WA FREIGHT
(1300 923 734)



Interstate Transport

- Express 3/4 day West – East and East – West service.
- Express nightly dispatch to and from all capitals up and down the East coast.
- Quality equipment and vehicle solutions.
- GPS and engine management systems.
- Trucksafe accredited.
- 2 up driver combination.
- Fatigue management.
- Daily metro pickups.
- Country pickups & deliveries.
- DG capabilities.

Fleet Maintenance

Our business relies on our vehicles as the “tools of our trade” and therefore we must ensure all equipment is maintained to uphold our service and customer satisfaction. Our on site workshop ensures that all linehaul units are serviced by our professional mechanics every week, with all major components replaced or rebuilt regularly.

Our onsite wash bay facilities ensure that our vehicles and trailers are regularly cleaned. As a result our vehicles are not only reliable but also look professional during the delivery of your goods.



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Express Interstate

Perth to and from
all capital cities

3/4 Day Road
Express

Departing
Tuesday & Friday



East Coast Between

QLD

NSW

VIC

SA

Departing Daily



Adelaide

To	Departure	Arrival
Brisbane	Every Business Day	3 / 4 Days
Darwin	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Melbourne	Every Business Day	1 / 2 Days
Perth	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Sydney	Every Business Day	2 / 3 Days

Brisbane

To	Departure	Arrival
Adelaide	Every Business Day	3 / 4 Days
Melbourne	Every Business Day	2 / 3 Days
Perth	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Sydney	Every Business Day	1 / 2 Days

Sydney

To	Departure	Arrival
Adelaide	Every Business Day	2 / 3 Days
Brisbane	Every Business Day	1 / 2 Days
Melbourne	Every Business Day	1 / 2 Days
Perth	Monday	3 / 4 Days
	Tuesday	3 / 4 Days
	Friday	3 / 4 Days

Melbourne

To	Departure	Arrival
Adelaide	Every Business Day	1 / 2 Days
Brisbane	Every Business Day	2 / 3 Days
Darwin	Monday	4 / 5 Days
	Thursday	4 / 5 Days
Perth	Monday	3 / 4 Days
	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Sydney	Every Business Day	1 / 2 Days

Perth

To	Departure	Arrival
Adelaide	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Brisbane	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Darwin	Tuesday	4 / 5 Days
	Friday	4 / 5 Days
Melbourne	Tuesday	3 / 4 Days
	Friday	3 / 4 Days
Sydney	Tuesday	3 / 4 Days
	Friday	3 / 4 Days



Perth Metropolitan Distribution

- Overnight Parcel Distribution service
- Couriers and Taxi Trucks
- VIP services
- 1 tonne – 10 tonne vehicles
- Flat tops, pan's, tail lifters, utes and tautliners
- Radio controlled
- GPS traceability



Fleet Hire

WA Freight Group understand the costs involved to operate your own fleet and the unnecessary strain these additional costs may carry.

As a leader in the transport industry WA Freight Group have access to a range of different vehicles and outside hire which are available for permanent, semi permanent or casual hire.

Should this be a requirement for your business please contact our Sales team and we will be only too happy to discuss your position.

sales@wafreight.com.au



Our People

With over 200 employees nationwide WA Freight Group encourage internal training and staff development. WA Freight Group have many employees that have worked within our business for years and their loyalty is the strongest reflection of our commitment to our people.

Drivers

All of our drivers are selected based on a criteria of experience, professionalism, courtesy and presentation. Each driver has expressed their commitment to customer service and business development and recognise they are the front line of our business.

Customer Service

Personalised service and attention to detail are highlighted qualities you can find in each and every one of our dedicated team members. We place great emphasis on our customer relations, with a trained department of customer service professionals who strive to improve procedures and interaction with our clients.



Our Customer Service Department can help with any type of enquiry and promise to do so in a timely manner. We boast a 15-minute response time in answering your queries and continually update you with information about your freight until the enquiry is completed to your satisfaction.

We encourage regular and productive contact with our clients. Visits by our management team are also opportunities to discuss how we might further streamline the servicing of our clients transport needs.

WA Freight Group recognise the importance of identifying and meeting the changing needs of our customers.



Training & Safety

- Onsite Trainer
- OH&S Manager
- Safety Committee
- Safety Inductions
- WorkSafe Commitment
- Staff Development
- Weekly Tool Box Meetings
- KPI Reporting
- 2008 Winner of Training Excellence at the National Trucking Industry Awards

Think Green

WA Freight Group is aware that as a leader in the transport industry, we have a responsibility to ensure that we invest in the future of Australia and the wider global community by reducing the impact that our operation has on the environment and limiting our environmental footprint.

We are committed to the environment and society and are proud to have been recognised in 2006 by BP Global Choice as a leader in greenhouse gas reduction.

We encourage all of our customers to join us in ensuring that the activities of their business are managed in such a way that their environmental impact is limited.



The Silk Brand

Safety Integrity Leadership Knowledge

The brand "SILK" may seem unusual in the logistics market, although it reflects our belief that compelling logistics offerings must be underpinned by many strong and flexible threads, rather than bound by chain. In a cluttered logistics market place the Silk Logistics Group represents a new vision supported by a heritage of tried and trusted performers.

WA Freight Group

Express interstate transport service and metropolitan distribution.

Kagan Logistics

Specialist warehousing, distribution and supply chain services in all major Australian capital cities.

Hoffmann Transport

One of Melbourne's premier wharf and container transportation providers, with a fleet of over 60 trucks, 11 side-loaders and more than 100 trailers.

Bunker Freightlines

This operation is focused on long haul movements and currently service all mainland capital cities.

Doolan's Heavy Haulage

Supplying heavy haulage transport services to all sectors of industry, in all states and territories of Australia for over 30 years.

*From the team at WA Freight Group,
we look forward to working with you and developing a partnership that will allow us to provide you and your customers with the high standard of service that you deserve.*

